

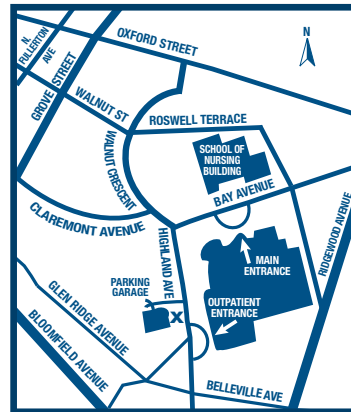
Helpful Tips to Improve Your Emergency Department Visit

- Do not eat or drink anything before seeing the triage nurse because that may interfere with certain tests and procedures and delay treatment.
- Tell the triage nurse about all medications, vitamins and herbal supplements you use on a regular basis or have used recently.
- Check with the triage nurse before using the restroom in case a specimen is needed.
- The Emergency Department staff reserves the right to limit the number of visitors who accompany patients to ensure safety, confidentiality and quality. Noise and other distractions caused by excessive visitor traffic inhibit our ability to maintain a tranquil, calming environment for those who are sick or injured.
- If you would prefer not to have your name announced in the Waiting Room, please let us know.



Location and Hours of Service

The entrance to the Emergency Department is located on Walnut Crescent across from the main parking deck. Patient care is provided 24 hours a day, seven days per week. For more information call **(973) 429-6200**



At Mountainside Hospital, world-class physicians treat a wide range of medical conditions using cutting-edge technologies. Patients have immediate access to innovative and effective treatment alternatives at specialized centers within the hospital that focus on women's health, cancer care, cardiac care, bariatric surgery, stroke, outpatient diagnostics, diabetes, dialysis and other needs.

Visit www.mountainsidenow.com.

MOUNTAINSIDE
HOSPITAL

1 Bay Ave. Montclair NJ 07042



Emergency Care at Mountainside Hospital

At Mountainside Hospital, board-certified Emergency Medicine physicians provide outstanding evaluation and treatment for patients with a full spectrum of emergency medical needs. The Mountainside Hospital Emergency Department is committed to providing the finest quality patient care 24 hours a day, seven days per week.



Comprehensive, Specialized Emergency Care

Our Highly Skilled, Experienced Team Will:

- Assess and diagnose your condition
- Determine a course of treatment
- Determine whether hospital admission is necessary

Experienced Personnel are Always On-duty to Provide Expert Care

- Board-certified Emergency Medicine Physicians
- Obstetrician
- Neonatologist
- Anesthesiologist
- Hospitalist (Internist)
- Internal Medicine Resident
- Expertly Trained Emergency Care Nurses (certified in advanced cardiac life support and pediatric advanced life support)

20 Additional Physicians are On-call to Provide Specialized Services Including:

- Cardiology
- Neurology
- Neurosurgery
- Orthopedic Surgery
- General Surgery
- Urology

Specialized Care For Patients of All Ages

The Mountainside Hospital Emergency Department is equipped to care for patients of all ages.

- Our team of board-certified emergency medicine doctors and nurses are specially trained to handle pediatric emergencies.
- Nurses, case managers and social workers are trained to handle the needs of geriatric patients.

Wait Times Based Upon Medical Severity

Our emergency care resources are extensive but not unlimited. Therefore, it is necessary to “triage” or prioritize patient needs and provide expedited service to those with the most serious, emergent medical conditions. If someone who enters the Emergency Department after you receives attention first, rest assured that our preliminary have determined that they are at greater medical risk or the resources required to treat their conditions are more readily available.

We realize that it may be difficult to wait if you or a loved one is experiencing discomfort. However, our process is designed to ensure priority care for those with the most urgent needs.

Step 1



Initial Assessment

Check in at the Triage window for an initial screening by a medical professional who is specially trained to identify life threatening situations. If you require immediate medical attention, you will be taken into the Main Emergency Department right away.

Step 2



Triage

If your condition is not life threatening, you will wait to be seen by a triage nurse who will make an initial assessment, take your vital signs and medical history.

Step 3



Assignment to Treatment Room

Based upon the seriousness of your condition, you will be prioritized for placement in either a Fast Track or Main Emergency Department treatment room. If a room is not available, you will remain in the waiting area under the observation of the Triage Nurse.

Step 4



Doctor Visit

You will be examined by a board-certified Emergency Department Doctor. As always, priority is given to those with the most serious medical needs. The doctor will order tests and/or additional physician consultations as needed, to facilitate diagnosis and treatment.

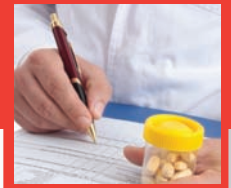
Step 5



Testing & Consults

Some tests may require special preparations and additional wait time. Additional doctors – including specialists or your own personal physician – may be consulted. It may be necessary to wait as additional consultations are arranged.

Step 6



Diagnosis & Treatment

Your diagnosis and treatment plan is formulated.